

## Travel and Transport Revolutionizes Corporate Travel through Innovative Customer Portal

Travel and Transport is a forward thinking company dedicated to providing clients with outstanding customer service, leading edge technology and customized travel solutions. Since 1946, Travel and Transport has been a leader in the travel industry. As a 100% employee-owned company, Travel and Transport prides itself on a highly qualified staff, knowledgeable in all phases of the travel industry, with a keen focus on customer expectations. The company is the 6th largest travel management company in the nation, and provides business travel management, loyalty solutions programs, meeting and incentive planning, and leisure services.

Corporate travel departments were looking for one solution to meet all travel needs

Corporations have been searching for an online business travel solution that would enable them to manage all their corporate travel needs, and that would integrate with their existing company intranet and back-office. Companies also wanted the solution to be self-service, enabling executives and employees to book and manage their business travel anytime and from anywhere. From a single, secure Internet site, the solution needed to provide corporate business travelers with the ability to: access, view and modify travel itineraries; receive real-time news, weather and flight updates; and check-in online.

Travel and Transport soars above the competition with Corporate Travel Management Solution

Travel and Transport engaged Guru Alliance to design and develop a corporate travel management portal. The solution was architected so that companies are able to:

- Create and maintain the portal site content and look and feel (i.e. company brand, colors)
- Define users / groups and permissions
- Integrate with a company's existing intranet, enabling single sign-on and user-friendly access

The Corporate Travel Management Portal provides the following features and capabilities for companies and business travelers:

- Create and maintain personal travel profiles (i.e. frequent flyer numbers, rental car, airline and hotel preferences, etc.)
- Receive real-time travel event notifications (i.e. flight delays or cancellations)
- Receive weather and news updates
- Make online reservations / itinerary changes
- Online Check-in
- View travel promotions
- Access quick links (i.e. flight tracker, maps/directions, checkpoint delays, security regulations, etc.)
- Access company policy & procedures

"Guru Alliance's technology innovation and proven delivery models enabled us to launch this system with time-to-market and lower total cost of ownership, providing us with security, scalability and flexibility to deliver a leading-edge travel management and customer portal to forge us ahead of the competition."

*Mike Kubasik, Senior Vice President & CIO,  
Information Services at Travel and Transport*

**TRAVEL**  
AND TRANSPORT.

## Benefits

### Travel and Transport benefits:

- Increased value-proposition of travel services to existing customers
- Enhanced customer satisfaction
- Reduced operational and maintenance cost associated with an enterprise travel management portal platform
- Improved market competitiveness in corporate travel management

### Corporate Travel Clients benefits:

- Easier, faster and secure online solution to manage all business travel needs
- Consolidation and ease of content management for all company travel information, policy and procedures
- Enables portability and integration with back-office systems
- Enhances communication channels with employees for company news and updates

## About Guru Alliance

Guru Alliance is a US headquartered, multi-national software development, IT consulting, and outsource solutions provider headquartered in Omaha, Nebraska, with technology and operations centers in Chennai, India. Our approach is to provide business solutions that deliver desired results, utilizing technology innovation, proven delivery models and industry "best-practices." We specialize in: application development and outsourcing, enterprise systems integration, BPO, business intelligence, and portal solutions.

## Contact Us

Let Guru Alliance help you leverage your IT investment and greatly expand your technology capabilities.

Our experts are ready to assist you. To learn more about how Guru Alliance can help, visit our website:

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